# Farhan Ahmed

## SOFTWARE ENGINEER

Wallingford, Oxfordshire, UK | +44 7564 616134 | iamfarhan09@gmail.com
Portfolio | LinkedIn | GitHub | WordPress Core

## PROFESSIONAL SUMMARY

Software Engineer with 5+ years of experience building and supporting web applications using JavaScript, React, Node.js, PHP and WordPress. Experienced across frontend and backend development, API integration, debugging, testing and production support. Has led technical support and engineering workflows and built web applications used by customers and internal teams. Full right to work in the UK and available immediately.

## TECHNICAL SKILLS

**Core development:** JavaScript, TypeScript, React.js, Next.js, Node.js, Express.js, PHP, HTML, CSS
**APIs & data:** RESTful APIs, GraphQL, MongoDB, MySQL, PostgreSQL, Firebase
**Web platforms:** WordPress plugin/theme development, Shopify app/theme development
**Testing & tools:** Jest, Selenium, Postman, GitHub Actions, Jenkins, Docker, Kubernetes
**Additional:** Python, SQL, AWS Lambda, Azure ML, Google Cloud Vertex AI, Figma, Jira, Scrum, Kanban

## PROFESSIONAL EXPERIENCE

**IT Support Engineer | The George Hotel** Nov 2024 – Present | Wallingford, UK

- Build and maintain digital tools supporting hotel and restaurant operations, including booking systems and workflow improvements.
- Provide day-to-day IT support for point-of-sale, property management and internal administrative systems.
- Diagnose hardware, software and network issues to minimise disruption across front-desk and back-office operations.
- Develop full-stack solutions that connect operational workflows and reduce manual administration.

**Technical Support Engineer | WP Manage Ninja** Mar 2022 – Sep 2024 | Newark, US

- Led a cross-functional team of 5+ engineers delivering technical support, fixes and feature improvements for WordPress products including Fluent Forms and Ninja Tables.
- Ran daily stand-ups and two-week sprints, contributing to a reported 25% improvement in response times for critical tickets.
- Supported 500+ technical deployments, including debugging and quality assurance; products maintained a 4.8-star rating and 97% customer satisfaction.
- Worked with engineering teams to turn customer feedback into plugin updates focused on performance, reliability and scalability.

**Web Developer | Staff Asia** Feb 2020 – Jan 2022 | Sylhet, Bangladesh

- Designed and developed 30+ educational web platforms serving more than 50,000 students globally.
- Built responsive web applications and interactive user experiences using modern frontend technologies.
- Optimised frontend performance, with reported improvements including 35% faster page loads and a 25% increase in conversion rates.
- Worked with multidisciplinary teams to align web functionality with product and business requirements.

## SELECTED PROJECTS

**Ebazar — Full-stack e-commerce website** | Live | GitHub

- Built an e-commerce application with authentication, product administration, order management and payment integration. The project specification targets 5,000+ monthly active users, 1,000+ products and 300+ weekly orders.

  **Technologies:** React, React Bootstrap, Firebase Authentication, Node.js, Express.js, JWT, MongoDB

**MBooking — Restaurant booking system** | Live | GitHub Client | GitHub Server

- Built a full-stack restaurant reservation system to automate booking management and reduce manual administration, with authentication and responsive frontend-to-backend integration.

  **Technologies:** React, Tailwind CSS, React Router, Node.js, Express.js, JWT, MongoDB

## EDUCATION

**MSc Computer Science and Technology with Advanced Practice** | Ulster University, Birmingham, UK | 2026
**BSc Computer Science and Engineering** | Leading University, Sylhet, Bangladesh | 2021

## CERTIFICATION

**JavaScript Algorithms and Data Structures** | freeCodeCamp | 2025 | Credential